



Frequently Asked Questions

QUESTION	ANSWER
Where can I send a referral?	Please send all x-rays and referrals through our online portal at www.oralurgeonspc.com under the referring doctor link or via e-mail to info@oralurgeonspc.com . Please include the date of patient's x-ray if applicable.
What do I need to send with a referral?	Please send any x-rays (with date notated), insurance card, medicine list, and referral form at time of making referral. Please designate the reason for the referral or suspected diagnosis.
*Referral Form Requirements	Please add as much detail about the clinical situation/reason for the referral as possible. Additional details and communication are greatly appreciated and it enhances your patient's intake and care at our office.
What are your office hours?	Monday thru Thursday 7:30am-4:30pm Friday 7am-2pm On call Dr 24/7
How many oral surgeons do you have at your offices?	We have 9 oral surgeons who rotate around our 4 office locations: Fleur, Ingersoll, Clive & Ankeny <i>*Dr. Schwarzkopf is only out of our Ingersoll office</i>
What insurance do you accept?	We're in network with Blue Dental and Delta Dental except Delta Dental Wellness & Hawk-I plans that are Medicaid related
Do you accept Medicare?	We've opted out of Medicare and have a contract that we cannot file any Medicare charges nor can the patient
Who needs a consultation?	A consultation is required for children, dental implants, multiple teeth extractions and when a patient wants IV sedation at the time of surgery
Can you do same-day appointments?	We can do consultations with possible extraction with local anesthesia for a single tooth extraction if the patient is in good health per the discretion of the surgeon
Are premedications required to take before surgery?	Per the AHA guidelines, patients with artificial heart valves should contact their primary doctor for guidance before surgery
What if my patient has a Hx of head or neck radiation?	All patients with a history of head or neck radiation will be a consult prior to tooth extraction

7400 Fleur Dr., Ste 200, Des Moines, IA 50321
515.287-7773 | Fax 515.287.7279

3940 Ingersoll Ave., Des Moines, IA 50312
515.274.9151 | Fax 515.274.1472

12345 University Ave., Ste 102, Clive, IA 50325
515.414.7744 | Fax 515.266.3475

460 NW 36th Street, Ankeny, IA 50023
515.965.9099 | Fax 515.964.0400

Jeffery A. Schwarzkopf, D.D.S.
Scott A. Johnson, D.D.S., M.D.
John D. Janulewicz, D.D.S., M.D.
Ryan A. Marsh, D.D.S.
Luke J. Fremi, D.D.S.
Michael R. Morio, D.D.S.
Brock D. Radich, D.D.S.
Stephen J. Ridenour, D.D.S.
Michelle J. Peters, D.D.S.